

## What is SCORE

SCORE is a 3-year European project which will bring an innovative intervention in the framework of education of professionals in working with refugees & asylum seekers, in areas except the first entrance and hot spot areas.

This kind of professionals could be service commissioners and providers working in local authorities in children's and adults' services, who would benefit from receiving specific training and support by VET teachers & trainers. It will also be of interest to asylum seeker & refugee organizations and voluntary organizations in these areas. The project will also help educate the local societies on the refugee humanitarian problem.

The project started on September 2017 and ends on August 2020.

---

## SCORE's Aims

**To** provide a new type of education to community and health workers, in the field of effective contact with refugees, and to any other volunteers.

**To** bring to the participants a greater understanding and responsiveness for the vulnerable groups, such as refugees

**To** encourage these professionals have a more active participation in society, for refugees

**To** promote to the participants a more positive attitude towards the EU values

**To** raise awareness in local communities about refugees

---

## Partners:



UNIVERSITY OF  
PATRAS  
ΠΑΝΗΠΙΣΤΗΜΙΟ ΠΑΤΡΑΣ



errotu



SOSU  
Østjylland

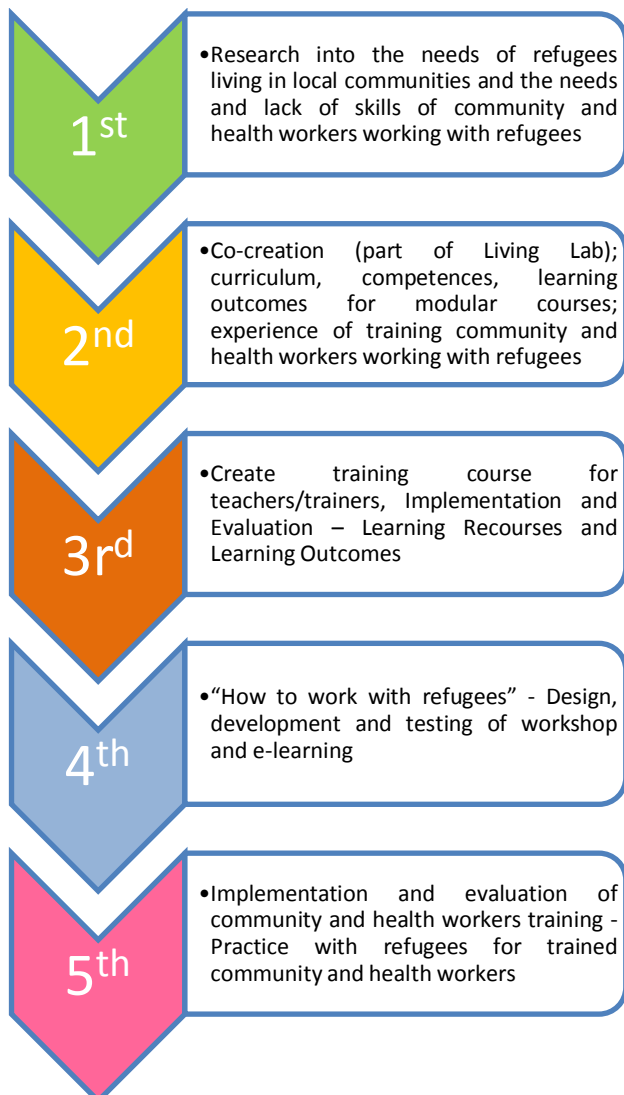


Co-funded by the Erasmus+ programme of the European Union

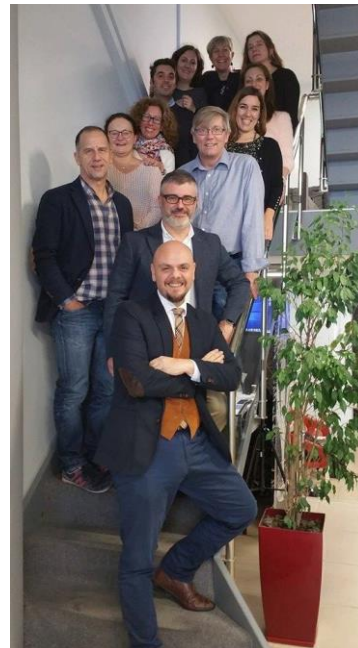
"The European Commission support for the production of this publication does not constitute an endorsement of the contents which reflects the views only of the authors, and the Commission cannot be held responsible for any use which may be made of the information contained therein."

<http://score.training/>  
Contact: [hello@score.training](mailto:hello@score.training)

## Actions of the project



## Kick off Meeting



The Kick off Meeting of SCORE project took place at the offices of p-consulting (partner of the project) in **Patras (Greece)** on **18 & 19 December 2017**.

The meeting started with the presentation of the Project and the project’s objectives. The meeting was initiated by Prof. Apostolos Vadarakis, from the University of Patras (leader of the project). Mrs. Dora-Dimitra Teloni, from the Department of Social Work of the Technological Educational Institute of Athens, talked about the European Immigration Policy and the Refugee Crises and she presented the case of Patras.

All partners presented their organisations and their experience in projects for refugees. Moreover, issues such as the migratory crisis across Europe, the needs arising in local communities and the needs of people working with refugees on a daily basis and how the Project will effectively contribute to a smooth co-operation with them were discussed. The training of personnel that work daily with refugees in the health sector and public services is the main project’s point.

## Research into the needs of community & health workers and refugees

During the 1<sup>st</sup> phase of the implementation of the project (09/2017 – 04/2018), a desk research was carried out by all partners in their countries, in order to identify:



- the skills the community and health workers need to have when they are working with refugees
- the needs of refugees in order to deliver the best training to community and health workers.

The project is mostly aiming in training community and health workers working with refugees to provide the most appropriate and focused help and care to refugees.

It is recognized that informed community and health workers:

- manage effectively the problems associated in working with refugees
  - feel that they have the situation under control
  - accept and deal with their feelings associated with care providing in refugees
  - are able to manage successfully the emotional and practical aspects of working with refugees
  - provide high quality care to refugees
- 

## Joint Staff Training



On **26-27-28 June 2018**, will take place the Joint Staff Training of SCORE project in **Perugia (Italy)**.

As the project is aiming in enhancing the skills of community and health workers (professionals) who work with refugees in local level (refugees outside the country's entry and hot spots) and due to each partner country specific peculiarities, it is necessary for all partners to understand the particular needs of each country in order to create a common training program (e-learning), which will meet the requirements of each country participating to the project. All partners will contribute with their know-how in specific fields, in order to achieve the above goal.

During the Joint Staff Training, participants will be trained in coaching and mentoring techniques, which they are going to use during the training of community and health workers who will participate to the project. At the same time, they will discuss with refugees and migrants the problems they are facing, in order to be able to include to the training program the modules that are necessary for the understanding of the needs of refugees.

The most important part of the training program will be for all participants to learn how to collaborate despite the differences in culture.

---