

What is SCORE

SCORE is a 3-year European project which will bring an innovative intervention in the framework of education of professionals in working with refugees & asylum seekers, in areas except the first entrance and hot spot areas.

This kind of professionals could be service commissioners and providers working in local authorities in children's and adults' services, who would benefit from receiving specific training and support by VET teachers & trainers. It will also be of interest to asylum seeker & refugee organizations and voluntary organizations in these areas. The project will also help educate the local societies on the refugee humanitarian problem.

The project started on September 2017 and ends on August 2020.

SCORE's Aims

To provide a new type of education to community and health workers, in the field of effective contact with refugees, and to any other volunteers.

To bring to the participants a greater understanding and responsiveness for the vulnerable groups, such as refugees

To encourage these professionals have a more active participation in society, for refugees

To promote to the participants a more positive attitude towards the EU values

To raise awareness in local communities about refugees

Partners:



2nd Multiplier Event in Aarhus



On **26th February 2020**, SOSU Østjylland, project partner from Denmark, organized a Multiplier Event focusing on refugees.

The main subject of the Multiplier Event was **the educational opportunities related to refugees and new immigrants in Denmark**.

Many people were interested in hearing about SCORE project, its aims and its results. The representatives from SOSU Østjylland informed the participants about the piloting of the training course, which will start on April in Denmark.



Piloting in Greece

In Greece, the piloting of health professionals and community workers for the support of refugees/immigrants, was implemented from **27th January 2020**, until **29th May 2020**. According to the first plan, the duration of the piloting was 12 weeks, but due to covid-19 pandemic and the lockdown in Greece, the piloting was extended. Two face-to-face meetings were also planned, but because of the pandemic, the piloting was implemented exclusively by distance learning method.

The applications of participants in Greece, exceeded every expectation, as **139 professionals** were interested in participating to the training course. Participants were health professionals, community workers, members of NGOs, students at medical care and volunteers from different cities of Greece.



Coordinator of the training course was Prof. Apostolos Vantarakis (Professor of the University of Patras/Medical Department, Coordinator of the project SCORE). Trainers were Mrs. Christina Malfa, social worker, Mrs. Konstantina Tsintoni, social worker, Mrs. Georgia Konstantopoulou, cognitive psychotherapist, Mrs. Karolina Akinosoglou, Ass. Professor, Medical Doctor and Mrs. Melina Avagianou, psychologist.

Piloting in Denmark

In Denmark, late 2015 and during 2016, the number of refugees' centers reached a number of 98 centers spread all over the country. In 2020, however, the number of refugees' centers has been decreased to 14 centers and more centers are going to close, as more refugees/asylum seekers leaves Denmark than arrives.



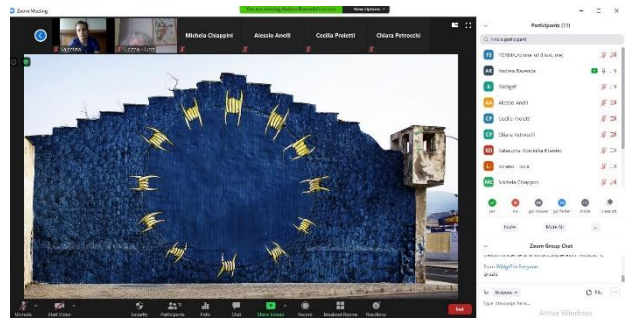
According to this development during the years of the SCORE project, it is clear that the demand for the SCORE content and educational material slowly decreased instead of increased in Denmark. The primary target group, health and social staff working at refugee centers and in the final receiving municipalities for accommodating accepted and approved refugees and asylum seekers, were more concerned about finding a new job than improving their competences during the period of 2018 – 2020 and during the period of testing and piloting the SCORE educational program.

Danish project partner, SOSU Østjylland, introduced the educational program to the remaining refugees' centers in Denmark, to volunteers and advertised it to local newspaper. Also, there is general access to the training material, as it is uploaded and available as a part of the material at the Lab learning homepage operated by SOSU Østjylland.

Piloting in Italy

Italian partners, FORMA Azione and Arci, promoted and organized the SCORE online training in Italy, addressed to about **40 social and health workers** who work with refugees and asylum seekers, which started on **25th May 2020**.

The course aimed to enhance the skills of the participants to facilitate their daily work with refugees and asylum seekers, and to support migrants in the process of inclusion and integration in the hosting community.



The online training included also the conduct of 4 online webinars, carried out by the SCORE Italian trainers, to encourage the deepening of relevant issues and the exchange between social and health workers, so as to learn from each other and improve their skills.

Piloting in Spain

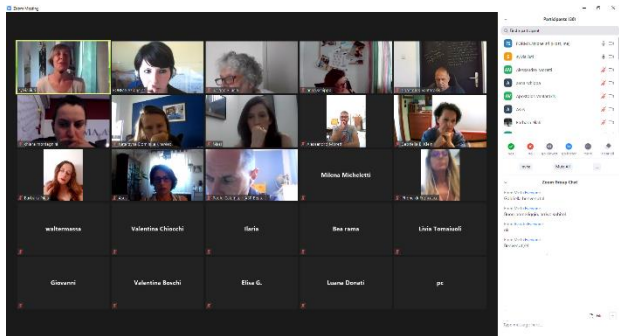


In Spain, Centro San Viator organized and implemented the online training course for health professionals and community workers, which started on **1st April 2020**. Participants to the

training course were about **80 health professionals and community workers** working with refugees and immigrants.

The training course in Spain was carried out by distance learning, as the meetings could not be conducted due to the covid-19 pandemic.

Online Final Conference



On 14th July 2020, FORMA Azione organized the webinar **“SCORE - enhancing of the skills of social and health workers as a key element for the integration of refugees and asylum seekers”**.

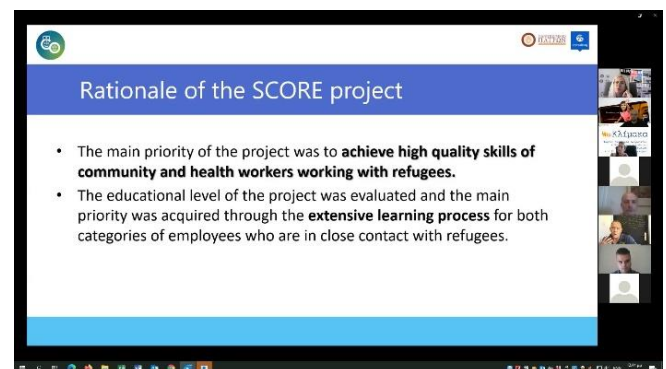
The project partners presented the e-learning course, which was implemented in all project countries with the aim of enhancing the skills of health professionals and community workers for supporting refugees and asylum seekers. They also exchange the experiences of the national key actors in the Italian reception system to understand the new challenges that integration processes will pose in the coming years.

Finally, the speakers shared stories of migration and integration, useful for learning how to dialogue with the different needs of migrants and how social and health workers to offer better services and more adequate skills.

Online Multiplier Event in Patras

On Wednesday 15th July 2020, a web summit **“How local communities can give support to refugees”** was organised by University of Patras (coordinator of SCORE project).

Web Summit was aiming in informing participants on immigration/refugees issues and on the problems they are facing during their integration into local communities. Also, during the Web Summit, were presented the results of the projects and of the piloting of the training program developed for community workers and health professionals, who support refugees/immigrants.

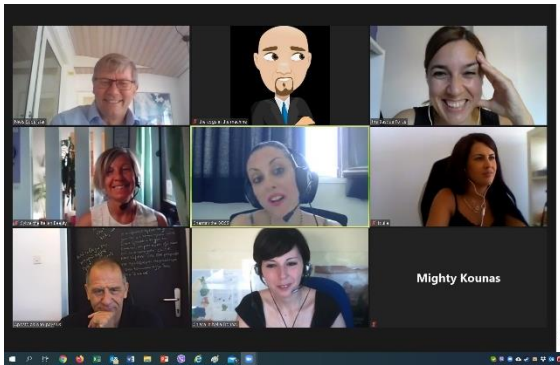


Speakers to the web summit were:

- **Prof. Apostolos Vantarakis:** Professor of the University of Patras/Medical Department, Coordinator of the project SCORE
- **Dr. Apostolos Veizis:** Director of the Medical Operational Support Unit for MSF in Greece
- **Karolina Akinosoglou:** Ass. Professor, University of Patras
- **Dr Georgia Konstantopoulou:** Psychologist
- **Vasiliki Stamou:** Political Scientist, coordinator of Day-center «Iolaos», Klimaka
- **Reppas Stefanos:** MSc, Health Labs
- **Panagiotis G. Anastassopoulos:** p-consulting.gr

Web summit closed with an extensive discussion between speakers and participants.

Final Project Meeting



On 28th July 2020 took place the final transnational project meeting. The final meeting was planned for 06 & 07 July 2020 in Perugia (Italy), but due to the COVID-19 pandemic, partners decided to meet online.

Main **objectives** of the final project meeting were:

- Discussion for the results of the piloting in partners' countries;
- Discussion on monitoring issues and final report of the project;
- Discussion about the next steps of partnership regarding facing refugees/immigrants issues.

All partners agreed that they had a great collaboration during the 3 years' implementation of the project and they are very satisfied from the final outputs.

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